



DEAR VALUED GUEST:

As you can imagine, with the ever-growing concern for public health and the spread of Coronavirus (COVID-19), we have spent the last few weeks diligently learning about what we can do to keep all our visitors safe when you come to Meteor Crater

We are working on several things to ensure we are doing our best for you.

1. **Safety:** We are proud to say we have escalated our cleaning procedures in our facility. We have handwashing, sanitization and cleaning rules that make sense. We wipe down pin-pads and door handles. We disinfect tables, chairs and all the surfaces in our museum. In light of COVID-19, we have increased the frequency of these cleanings to occur multiple times every hour.
2. **Teamwork:** We are working hard with our amazing team members to always do the right thing for you, our guest. We will never cut corners. You can trust that we strive to do the right thing.
3. **Convenience:** We have located hand sanitizing stations throughout the attraction so that you can protect yourself with frequent cleansing and hand sanitization. Please take the time to use them,

Thank you for your incredible loyalty and always know that we will do our best to do the right thing for all of our guests at Meteor Crater.

With all my thanks,

A handwritten signature in blue ink, appearing to read 'Matthew Kent'.

Matthew Kent  
President & CEO

